

PHYSICAL REHABILITATION & WELLNESS CENTER

WEEKLY UPDATE

October 16, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 26 residents and 17 staff members test positive for COVID-19, and all but 2 have fully recovered. We consider our building to be COVID free! We are now able to start testing 1 time per week, as the positivity rate of Spartanburg County has decreased below 10%. We also will continue to test all residents who have outside appointments 1 time per week.

We are excited to announce that starting the week 10/19/2020 we will be able to start OUTDOOR visitation. Our facility will allow 2 visitors to visit at a time **per** resident. Appointments will need to be made in order to visit. Appointments must be made 24 hours in advance by calling our facility at 864.542.8515. Facility will allow 1 visit per resident every 2 weeks, however window visits will continue to be available. No children under the age of 12 will be allowed to visit. Please park in the Visitor Parking Area where you will be screened prior to approaching the visitation area. Visitors will sign in and out prior to visitation. A surgical mask will be required for all visitors during visitation. No CLOTH masks will be allowed. No masks will be provided to visitors, please make sure that the correct type of mask is worn from your vehicle to the check in area and throughout the visitation. We will abide by CMS guidelines with our visitation plan making sure that all policies are followed.

Our visitation schedule will be as follows (weather permitting as well as being COVID free):

Tuesday, Wednesday, and Saturday

9:30a - 11:30a 3:00p - 5:00p

Visits will last 15 min only during the assigned visitation times.

Please note you must make an appointment for your visit

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As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at Physical Rehab and Wellness Center.

Sincerely,

Jennifer Steele
Jennifer Steele
Administrator

Jana Crowe
Jana Crowe

Administrator in Training