



## **COVID NOTIFICATION/UPDATE**

July 31, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 8 residents and 10 staff members test positive for COVID-19.

We continue to take the necessary steps to keep our residents safe and limit the spread of COVID-19 in our facility, including staying in very close communication with local and state health officials. We are closely following the guidance from the Centers for Disease Control and Prevention (CDC) and the Center for Medicare and Medicaid Services (CMS) to reduce the spread and impact of COVID-19, such as:

- Enhanced infection control precautions
- Screening residents, staff, and essential visitors for expanded list of symptoms
- Restricting visitation and entry of people to the building
- Testing residents for COVID-19 based on current protocols
- Postponing communal activities

Due to government privacy requirements, we cannot divulge specific information about the individuals who have confirmed or suspected COVID-19, unless they are your family member and you have the necessary permissions to receive such information. We also understand that connecting with family members is incredibly important to our residents. Family members are encouraged to connect with their loved ones through video chat, calling, texting, or on social media and we have iPads available for our residents to help facilitate this communication.

We will continue to update you on our website.

Sincerely,

*Diana Chavis*

Diana Chavis, MHA, LNHA, CRCFA  
Interim Administrator

*Jana Crowe*

Jana Crowe  
Administrator In Training (AIT)